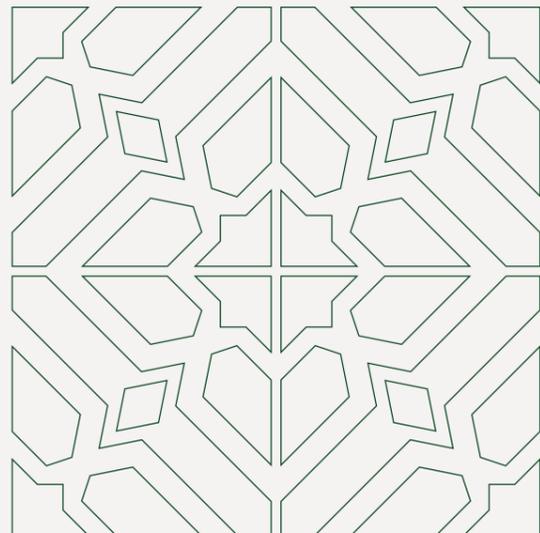


# ANNUAL REPORT





**New Settlers Family and Community Trust**

NFACT

Yarnton House: 14 Erson Avenue, Royal Oak

[nfact.co.nz](http://nfact.co.nz)

[facebook.com/NFACTNZ](https://facebook.com/NFACTNZ)

Charities Services Registration: CC57453

NZBN: 9429047397552

Auditors: JSA Audit Limited

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## FROM OUR CHAIR

NFACT continues to play a crucial role in supporting communities from refugee-like backgrounds through holistic, culturally grounded models of care. Our services address key settlement and wellbeing gaps for those who fall outside mainstream provision, with particular emphasis on psychosocial resilience, family wellbeing, community cohesion, youth development, and micro-enterprise support.

During our Strategic Planning Days, trustees reviewed and refined our organisational objectives, ensuring alignment with our community-driven mission. These objectives—now embedded into the upcoming 2025/26 Business Plan—highlight our commitment to flexible, integrated service delivery and sector leadership.

Despite our success and reach, the community and ethnic services sector remains significantly stretched. As demand for culturally tailored, wraparound services increases, the sustainability of our impact is directly linked to long-term funding. We urge government and philanthropic partners to support multi-year, secure investment streams. Without stable resourcing, frontline delivery is placed under constant pressure, limiting the sector's ability to innovate or respond flexibly.

NFACT's responsiveness is driven not only by planning but by our people. Team members continue to provide significant and crucial community outreach, stepping in as needed to deliver frontline support and ensure our clients receive timely and appropriate care. Their work exemplifies NFACT's ethos—grounded, mobile, and community-first. We deeply acknowledge the sustained work and vision of Dr Fahima Said and the staff who make all this possible.

It is a pleasure to serve as the board chair of NFACT, as a board, we are committed to providing governance and strategic oversight. We recognise the importance of collective sector leadership and call for sustained collaboration and investment to strengthen the foundations of our work. With an ambitious business plan and deep community trust, we are well-positioned to continue this essential mahi into 2026 and beyond.

Eleanor Holroyd  
Chair



## FROM OUR CEO

This year was especially significant for us, as we celebrated five years of serving our community in November 2024—a milestone that reflects both the resilience of our organisation and the trust placed in us by our whānau, partners, and supporters. Over the past year, NFACT has continued to provide wraparound social work, counselling, and creative support services to our clients. At the heart of our mahi is the vision to empower

refugee-background whānau and rangatahi, especially those who are new to Aotearoa New Zealand, with the support they need to build strong foundations.

Alongside our core services, we continued our dedicated work with flood-affected whānau and with clients holding the Migrant Exploitation Protection Visa, ensuring they received not only immediate relief but also longer-term wellbeing support. We were also honoured to welcome seven new refugee background families to Auckland, providing them with comprehensive resettlement and wellbeing support as they settle into Aotearoa.

The year was not without challenges—we continue to navigate the realities of a challenging funding environment and the increasing complexity of community needs. Despite these pressures, our team and volunteers have shown extraordinary dedication. Their compassion, resilience, and tireless efforts have been the driving force behind everything we have achieved. Looking ahead to 2025/26, we are committed to strengthening our existing services, expanding our reach, and deepening our partnerships with local organisations, government agencies, and community leaders. Our focus will remain on ensuring that refugee-background families and rangatahi not only find a sense of belonging but also have the opportunity to flourish in Aotearoa.

As I reflect on this milestone year, I want to extend my heartfelt gratitude to our Board of Trustees, staff, volunteers, funders, and community partners. Your unwavering support has made it possible for NFACT to grow from its humble beginnings into a trusted organisation making a real difference to the lives of many who begin their journeys in Aotearoa New Zealand. Together, we are shaping brighter futures.

Dr Fahima Saeid  
Chief Executive Officer

# WHO WE ARE



From left: Mohammad, Naveed, Annah, Karen, Nuha, Fahima, Esperance, Azrah, Paola, Pene, Asif  
Pictured below: Amin, Shalini

NFACT was registered as a charitable trust in 2019 to address gaps in the provision of services “by refugees for refugees”. Many of our staff team from refugee and migrant backgrounds. Our work is focused on enabling positive settlement outcomes for people from refugee-backgrounds whose settlement needs are often not met elsewhere.



## OUR MISSION

To support new settlers to Aotearoa New Zealand, especially those from refugee and refugee-like backgrounds by providing culturally appropriate services to enable them to manage their own wellbeing and overcome the social and mental barriers to settlement, with an emphasis on providing services for refugees by refugees.

## OUR VISION

We aspire to help new settlers and their families thrive within their communities and wider society through a range of targeted community-based services and initiatives.

## OUR VALUES

### Integrity

We commit to working in a truthful and honest way.

### Respect

We value the opinion of others and will seek to treat people with compassion.

### Empowerment

We focus on people’s strengths to enable them to thrive.

### Connectedness

We will create a culture of inclusion and belonging.

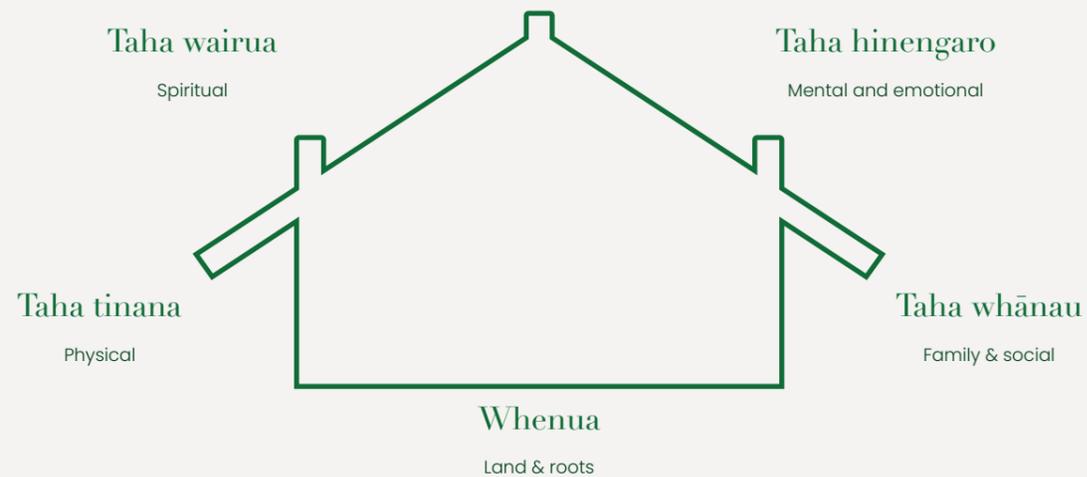
### Innovation

We will act with courage, challenging the status quo, and seek new ways to address issues.

# A CASE STUDY IN REFUGEE RESETTLEMENT

Over the past year, our focus has been on strengthening wellbeing, creativity, and social participation through our initiatives that respond to the real needs of our communities – we deliver a range of programmes to empower, connect and grow leadership. We also recognise that people need a range of supports in their settlement journey and we have incorporated the holistic models of wellbeing developed by Sir Mason Durie, Te Whare Tapa Whā and Te Pae Mahutonga.

## TE WHARE TAPA WHĀ



These frameworks have informed our current settlement model, designed to best support the needs of newly arrived people from refugee backgrounds in Aotearoa New Zealand. In October 2024, a group of Afghan Evacuees was resettled in Auckland. Supported by MBIE and Immigration NZ, NFACT worked to help this group achieve the best possible outcome in their settlement journey. This included:

- Meeting families at Auckland Airport.
- Securing appropriate temporary and permanent housing in the private rental market.
- Supporting IRD applications, residence applications, bank accounts, and WINZ benefits.

## TE PAE MAHUTONGA



Adapted from Otago Polytechnic Online Wellbeing Hub.

- Enrolling families in local medical practices, English classes, and schools.
- Conducting needs assessments and planning.
- Assessing and distributing stipends to help with essential purchases.
- Organising driver licensing training.
- Connecting with the local Afghan community, mosques, and service providers.
- Running orientation sessions to help families understand New Zealand's systems and processes.
- Coordinating family outings to explore the city and enjoy recreation.
- Celebrating Afghan culture and heritage, including Afghanistan's Independence Day.

We continue to build on our learning from past work to define a holistic programme of support that is tailored and adaptable to the changing needs of the community.

# THE YEAR IN REVIEW

Over the past year, our focus has been on strengthening wellbeing, creativity, and social participation through initiatives that respond to the real needs of our communities. We deliver a range of programmes to empower, connect, and support refugee-background communities.

Across the Settlement Programme, Wellbeing Programme, and Creative Hub, we provided practical assistance, emotional support, and opportunities for growth and belonging. These programmes form the foundation of NFACT's mission to help families and communities thrive in their settlement journey in Aotearoa New Zealand.

# SETTLEMENT PROGRAMME



The Settlement Programme supports families and individuals from refugee and migrant backgrounds build safe, independent lives in Aotearoa New Zealand. Through casework, community engagement, youth activities, and psychosocial support, the programme empowers people to overcome barriers, connect with services, and thrive in their new communities. Over the last year, we provided support to almost 1,000 people through a range of programmes:

## **Navigation and wraparound support:**

Support related to housing, income and employment, health and education and immigration needs. In addition to supporting refugees already in the country, NFACT worked with MBIE and Immigration NZ to settle a newly arrived group of Afghan evacuees who arrived in New Zealand in October 2024.

## **Youth leadership and sports:**

Youth empowerment remained a central focus. We ran a football programme alongside a leadership and psychosocial programme to build youth resilience and grow their leadership. Weekly training for both boys' and girls' teams encouraged teamwork and belonging, complemented by leadership camps, a visit to Parliament, employment

workshops, and water-safety sessions. Youth reported feeling more confident, connected, and capable of leading in their communities.

**Flood recovery and wellbeing:**

Partnering with Auckland Council’s Recovery Office, this initiative aimed to provide targeted support for under-served communities, leveraging the existing relationships and cultural understanding of local community organisations and iwi partner groups. NFACT navigators supported affected individuals and families through their recovery journey. Through our culturally informed approach, community outreach, and tailored support to affected whānau, NFACT focused on grassroots engagement in disaster recovery.

*The settlement programme remains a key foundation of nfact’s mission—empowering families to overcome barriers, build resilience, and create a sense of home and belonging in New Zealand. Our model of support based on Te Whare Tapa Wha and Te Pae Mahutonga ensures wraparound support with multiple outcomes achieved.*

**Community connector service for exploited migrants:**

The Community Connector Service was established to support people in Aotearoa New Zealand on Migrant Exploitation Protection Visas (MEPV). Individuals and families who had been exploited by their employers and were left in highly vulnerable circumstances were supported by our community connector service - the service provided holistic wellbeing, advocacy, and practical support to help clients rebuild stability, employability and self-reliance. The Community Connector team supported almost 500 MEPV holders and family members through one-on-one case management, group workshops, mental health support, and translation services. The Community Connector team established and managed a cross-sector Advisory Group to improve collaboration and knowledge-sharing between agencies.

## NUMBER OF GROUPS AND INDIVIDUALS SUPPORTED

Settlement

854

Wellbeing

238

Creative Hub

106

# CREATIVE HUB



The Creative Hub continued to flourish this year as a space for refugee-background women to learn, create, and build pathways toward independence. What began as a small sewing and craft group has now evolved into an integrated programme supporting micro-enterprise, art-making, and skill-building through creative learning and peer connection.

**Sewing Programme**

Throughout the year, the Creative Hub ran three regular sewing courses each term – Beginners, Intermediate, and Repair classes – with more than 70 participants across the year. Learners developed sewing, garment-making, and repair skills, while also gaining English practice and confidence.

**Small Business Starter Course**

NFACT’s partnership with Edvance remained a cornerstone of the Creative Hub’s micro-enterprise pathway. The Starter Small Business Course and a shorter “Nuts & Bolts” workshop trained participants in business planning, budgeting, tax obligations, and marketing. Two cohorts completed the training in July 2024 and December 2024, with many graduates expressing a desire for deeper, ongoing mentorship. Based on strong demand, a new 12-week course will begin in August 2025, incorporating feedback from past students and real-world guest speakers.

# WELLBEING PROGRAMME



The Wellbeing Programme provided vital psychosocial and mental health support for individuals and families from refugee backgrounds throughout the year. The team offered trauma-informed counselling, group wellbeing activities, and community-based emotional support to help clients build resilience, manage stress, and strengthen overall whānau wellbeing.

## Individual Counselling and Emotional Support

Across the year, the Wellbeing Team provided more than 100 one-on-one counselling sessions to clients from diverse backgrounds, including Afghan, Syrian, and Rohingya families. Sessions were offered both in-person and online, with interpreter support to ensure accessibility and comfort for clients. Counsellors helped clients process trauma, navigate life challenges, and manage everyday stressors associated with resettlement, isolation, and family challenges. Clients frequently reported feeling 'listened to,' 'less alone,' and 'hopeful for the first time.'

## Wellbeing Groups and Community Activities

Alongside individual counselling, the Wellbeing Team facilitated group-based wellbeing and mindfulness sessions, helping participants connect socially and emotionally in a safe, culturally sensitive environment. A walking group for Afghan women, held in partnership with community facilitators, which provided outdoor exercise, connection, and mental refreshment.



## Art Support Group and Exhibition

The Art Support Group, launched in mid-2024, has become a vital creative outlet for participants. Members met regularly to share ideas, learn new techniques, and visit galleries for inspiration. The Creative Hub team led field trips to the Mangere Arts Centre and Pah Homestead which encouraged learning about artistic presentation and identity.

## Community Markets and Events

*The Creative Hub embodies our commitment to empowerment through creativity—a space where women from refugee backgrounds can learn, connect, and create a better future for themselves and their families.*

Creative Hub learners continued to showcase their handmade products at community markets and gatherings. The Parnell Festival of Roses and the CultureFest in Mt Roskill featured crafts, raffles, and a fundraiser to purchase an additional sewing machine and resources.

## SHOKUFA'S JOURNEY



My name is Shokufa, and I am originally from Afghanistan. I have lived in New Zealand for the past 21 years, and I am married with three beautiful children. I am proud to have achieved my goal of becoming a Registered Nurse in New Zealand, having completed my degree last year.

I began attending sewing classes at the Mangere Community Hall, led by Dr Fahima and her dedicated team. Dr Fahima has been an incredible source of support and inspiration for me, encouraging me to become involved

with NFACT, an organisation I am truly proud to be part of.

I started working with NFACT about seven months ago, and I am currently working as an interpreter alongside a counsellor, supporting clients from refugee and migrant backgrounds. My role allows me to help people express their feelings, share their stories, and access the support they need to rebuild their lives.

Through this experience, I have gained valuable skills and knowledge in communication, empathy, and cultural understanding. I have also learned how to support people going through emotional challenges while maintaining confidentiality and professionalism. Working closely with the counsellor has given me a deeper appreciation for the importance of mental health and community wellbeing. I have also built strong relationships with both colleagues and clients, which has enriched my personal and professional growth.

The most meaningful part of my work with NFACT is seeing the positive change in the lives of those we help. It is incredibly rewarding to know that I can make a difference by being a bridge between clients and the services that support them. Every conversation reminds me how powerful understanding and compassion can be. I believe NFACT's programmes play a vital role in helping refugees improve their lives by providing a safe environment where they can learn, heal, and connect. NFACT helps people find confidence, independence, and a sense of belonging in their new home.

Working with NFACT has helped me grow both personally and professionally. It gives me joy to support others and see them find hope again. I have learned that even small acts of kindness can make a big difference in someone's life.

## YOUTH PROGRAMME



With the recent arrival of several new Afghan families in Auckland, our youth programme has grown considerably over the year. We continue to focus on sports and outdoor recreational camps to build both teamwork and leadership skills among youth. Our girls' football team in particular has shown tremendous growth in both player numbers and overall performance, with the team consistently scoring highly in their competitive matches.

Some of the highlights from this year include our three-day visit to Parliament to meet with MPs to learn how youth can make their voices heard in politics, our Youth Leadership Hui for boys in Taupo, our Whānau Camp for mothers and daughters in Waihi, our Girl's Leadership Camp in partnership with Refugee Orientation Centre Trust at Pirongia, a futsal tournament in Hamilton for our football teams, and several smaller events and outings.

As many from our youth programme enter the workforce and university, we're proud to see how they've applied the leadership and teamwork skills they've learned over the years to excel in their studies and careers.

# NOTABLE EVENTS

A key component of our settlement model is to bring people together to learn or celebrate with each other. NFACT ran a range of programmes that incorporated leadership development, youth leadership, whānau wellbeing, celebrating Matariki, celebrating cultural festivals, and a wellbeing expo. We saw significant outcomes from people coming together to share, learn, support and celebrate.

# YOUTH LEADERSHIP HUI

April, 2024



Our Youth Leadership Hui was an opportunity for boys from our Youth Programme to learn how to become effective leaders in their communities. We spent three days and two nights in Taupo going on hikes, swimming, preparing meals for the camp, and organising cultural performances. The camp was also a chance for the group to welcome new members to the Youth Programme and bond together as a group.



# WHĀNAU WELLBEING AND LEADERSHIP CAMP

April, 2024



Following the Youth Leadership Hui was our Whānau Camp for mothers and daughters. We spent 2 days and 2 nights in the lovely township of Waihi, during which time we went hiking, swimming, playing mini golf, and engaging in mindfulness and meditation exercises organised by our Wellbeing Team. We were also thrilled to meet with Dame Silvia Rose Cartwright (pictured below, right) during the visit who came by to share some words of encouragement with our group.



# AFGHANISTAN INDEPENDENCE DAY

August, 2024



Continuing our long-running tradition of commemorating Afghanistan's Independence Day, this year's event was hosted in the heart of Auckland's CBD, at the Ellen Melville Centre. The celebration featured cultural dance performances, poetry recitals, Afghan songs, guest speeches from MPs and Auckland Council members, as well as two fashion shows that showcased the men's and women's cultural attire of Afghanistan.

This was also an opportunity to celebrate the achievements and progress made by many Afghan Evacuees in attendance, who began their resettlement journeys in Tāmaki Makaurau in 2020.



# WELLBEING EXPO

September, 2024



Our Wellbeing Expo was an opportunity to bring our clients face-to-face with some of the many local organisations that provide free healthcare, employment, and wellbeing support services to the community. This initiative was a first for us and it was inspiring to see such an amazing turnout, both in the number of visitors and local organisations.

We were excited to welcome Auckland Council's Storm Recovery Navigation Service, New Zealand Red Cross: Pathways to Employment, National Bowel Screening Programme, Drowning Prevention Auckland, New Zealand Business Association, Well Women and Family Trust, CCS Disability Action, BreastScreen Aotearoa, Communicare, Age Concern, Diabetes New Zealand, Starship Community Service, and Allergy New Zealand.

We were thrilled to see so much engagement on the day. We want to thank everyone to joined us and we look forward to organising similar events in the future to connect our clients with organisations that provide much-needed support to the refugee and migrant communities of Tāmaki Makaurau.



# WESTFIELD LOCAL HEROES

October, 2024



Westfield Local Heroes is an awards programme that recognises the achievements of individuals who make a difference in their communities. Each year, Westfield selects a handful of nominees and invites members of the community to cast their votes either online or in person at a local Westfield shopping centre to select the year's winners.

We were thrilled to see Dr Fahima Saeid selected as one of the finalists and even more proud to see her as the year's Local Hero, with NFACT receiving a grand prize of \$20,000. The funds have helped us run our Creative Hub sewing classes, women's groups, youth football programme, as well as our day-to-day operations.

This would not have been possible without the help of our wonderful supporters—thank you to everyone for casting your votes and helping us win! And a special thank you to Westfield for recognising the work done by local community organisations through initiatives like Local Heroes.

# FIFTH ANNIVERSARY AND EVALUATION LAUNCH

November, 2024



Our 2024 Annual General Meeting marked our fifth anniversary and the launch of our joint research project with Auckland University of Technology's Migrant and Refugee Health and Research Centre. Presented by Dr Nadia Charania (pictured below, right), the study evaluated the Afghan Evacuee Resettlement Programme in Aotearoa New Zealand. It highlighted NFACT's commitment to our clients and emphasised the benefit, and need, for long-term resettlement support for refugees.

The event was also an opportunity to celebrate our achievements over the years and acknowledge the support of our dedicated volunteers and funders who have enabled us to achieve our goal of supporting the refugee community.



# YOUTH PARLIAMENT VISIT

December, 2024



Leadership is a core focus of our Youth Programme and a quality that we strive to develop in all of our youth. We were thrilled at the opportunity to visit Parliament with our Youth Programme so they could meet with our country's leaders and discuss matters important to them such as education, refugee resettlement, and employment.

Over the course of three days, we met with MPs from Act, Labour, Green, and National, we sat in on Question Time, learned about the history of Parliament, how laws are made, and how the public can have their say in the process.

The visit had a profound effect on the group, with many youth now actively pursuing careers in politics, joining political campaigns, and in general, taking on more advocacy roles in their communities.



# CHRISTMAS IN THE PARK

December, 2024



Following the arrival of seven new Afghan families in October, our annual Christmas event was an opportunity to bring all our clients together to socialise, receive gifts, and have lunch in Cornwall Park. For many, this was their first outing since arriving in the country and it was a great way to celebrate the start of the holiday season.



# GIRLS' LEADERSHIP CAMP WITH R.O.C.

February, 2025



The Refugee Orientation Centre Trust is a Hamilton-based organisation that provides support to disadvantaged refugees in Aotearoa New Zealand. This year's camp for young women provided an excellent opportunity for our youth programme to meet with people from different backgrounds, learn more about the history of Aotearoa and the Treaty of Waitangi, and experience a range of outdoor activities such as camping, hiking, rock climbing, and archery.



# AN ADVENTURE IN ANAKIWA

February, 2025



In February 2025, three NFACT staff members had the opportunity to accompany a group of Muslim women on an eight day Outward Bound programme. It was an adventure for all—we tried things we had not done before and while challenging, we all overcame barriers and grew as women and as leaders in our community. We did things we had not done before, all with the care and support of Outward Bound instructors—we tried sailing, swimming, an overnight camp, high ropes, waka ama and tramping. All along the way, we did a lot of reflective practice and learned about team work. There was a lot of laughter along the way and we came out of the experience a lot stronger and more confident in our abilities.

*"I realised that being uncomfortable can lead to personal growth and self-awareness if you face it with the right mindset. By the end of the week, I learned valuable lessons about resilience, teamwork, leadership, and self-reliance. Outward Bound taught me that even when things feel impossible, staying positive, working together, and taking one step at a time can get you through anything."*

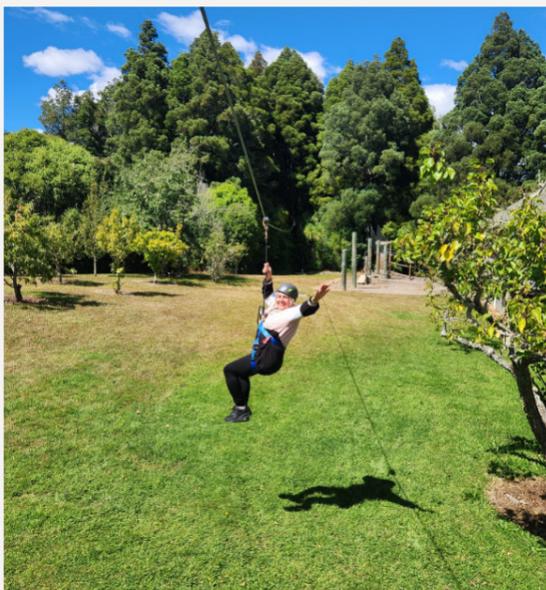
—Outward Bound participant



*"The course was a collaboration between the New Settlers Family and Community Trust (NFACT), and Outward Bound NZ. "NFACT is all about mental health, preventative health strategies, promoting leadership and empowerment. Outward Bound courses tick all those boxes," says NFACT CEO, Dr Fahima Saeid. Fahima and Sue Petrie, a former Outward Bound instructor, came up with the idea. They were building on the enthusiasm of a group of NFACT supported women who have been walking together for fitness and friendship for the last 18 months. Our sense was that these wāhine walked away from their time in Anakiwa with an increased feeling of self-determination. This was echoed in some of their sentiments that were shared as the course wrapped up. They were proud to have done something for themselves, that their physical and emotional wellbeing was feeling strong, and that they had gained self-esteem. One thanked us for "helping her find the spark within herself". Another lady in her 60s and with very little English, shared some emotional thoughts that have stuck with me. Her whole life she has been told by the people who love her that she can't do things, or she has lived in an environment where it's not safe to do things by herself. She told this story in Dari, but it was clear that she was feeling free and empowered to take action in her life. She was going home feeling confident to go to the supermarket by herself and to learn to drive."*

—Excerpt from NZOIA Quarterly Newsletter of the NZ Outdoor Instructors Association (Issue 100, July 2025).

# SUMMARY PERFORMANCE REPORT



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- 4 Statement of Financial Performance
- 4 Statement of Financial Position
- 5 Statement of Cash Flows
- 6 Notes to the Summary Performance Report
- 7 Independent Auditor's Report

# Summary Performance Report

New Settlers Family & Community Trust  
For the year ended 31 March 2025

Prepared by JSA Limited

# Summary Entity Information and Statement of Service Performance

## New Settlers Family & Community Trust For the year ended 31 March 2025

### NFACT's mission or purpose

NFACT provides flexible, culturally and linguistically appropriate services for refugees and people from refugee-like backgrounds, such as asylum-seekers, convention refugees, and people under the family reunification category or those with particular emergency visas, so that they are able to manage and overcome the social and mental barriers to settlement. This includes, as much as possible, services “by refugees for refugees”.

### Medium to long term objectives

NFACT aims to provide high quality settlement, wellbeing, microenterprise and youth development support for people from refugee-like backgrounds. NFACT's primary objectives are to strengthen social cohesion, resilience and psychosocial wellbeing and to support these people to gain independence and improve their economic outcomes.

	2025	2024
<b>Description and Quantification of the Entity's Outputs</b>		
Psychosocial groups (sessions)	131	125
Counselling and well-being support (people)	107	45
Sewing classes and Arts Workshops (people)	72	67
Business course (people)	34	16
Community navigation and settlement support (people)	226	1,478
Government Agency orientation sessions (people)	21	443
Leadership camps (people)	27	25
Events (people)	316	1,014
Youth recreation and sport (people)	34	53
Migrant Exploitation support (people)	496	457
Driver license training (people)	-	62
Storm victim support (people)	-	31

# Statement of Financial Performance

## New Settlers Family & Community Trust For the year ended 31 March 2025

	NOTES	2025	2024
<b>Revenue</b>			
General grants		202,851	155,976
Government service delivery grants/contracts		1,216,722	1,479,705
Non-government service delivery contracts		915	20,691
Donations and other general fundraising activities		14,001	14,301
Interest and other investment revenue		55,737	47,720
<b>Total Revenue</b>		<b>1,490,226</b>	<b>1,718,392</b>
<b>Expenses</b>			
Employee remuneration and other related expenses		786,284	612,083
Other expenses related to Service Delivery		567,532	411,703
Volunteer related expenses		2,682	1,324
Expenses related to public fundraising		2,802	1,019
Other expenses		140,678	144,091
<b>Total Expenses</b>		<b>1,499,977</b>	<b>1,170,220</b>
<b>(Deficit)/Surplus for the year</b>		<b>(9,751)</b>	<b>548,172</b>

# Statement of Financial Position

## New Settlers Family & Community Trust As at 31 March 2025

	NOTES	31 MAR 2025	31 MAR 2024
<b>Assets</b>			
Current Assets		1,290,537	1,827,102
Non-Current Assets		21,528	25,025
<b>Total Assets</b>		<b>1,312,064</b>	<b>1,852,127</b>
<b>Liabilities</b>			
Current Liabilities		351,977	882,289
<b>Total Liabilities</b>		<b>351,977</b>	<b>882,289</b>
<b>Total Assets less Total Liabilities (Net Assets)</b>		<b>960,087</b>	<b>969,838</b>
<b>Accumulated Funds</b>			
Accumulated surpluses or (deficits)		299,886	689,229
Restricted Reserves		40,202	280,609
Discretionary Reserves		620,000	-
<b>Total Accumulated Funds</b>		<b>960,087</b>	<b>969,838</b>

# Statement of Cash Flows

New Settlers Family & Community Trust  
For the year ended 31 March 2025

	2025	2024
<b>Cash Flows from Operating Activities</b>		
Operating receipts	1,062,783	1,672,699
Operating expenses	(1,442,696)	(1,148,961)
GST	(65,751)	(57,736)
<b>Total Cash Flows from Operating Activities</b>	<b>(445,664)</b>	<b>466,002</b>
<b>Cash Flows from Other Activities</b>		
Payments to acquire property, plant and equipment	(5,104)	-
Payments to invest in Term Deposits	(50,000)	(450,000)
<b>Total Cash Flows from Other Activities</b>	<b>(55,104)</b>	<b>(450,000)</b>
<b>Net (Decrease)/Increase in cash</b>	<b>(500,768)</b>	<b>16,002</b>
<b>Cash and Short-term Deposits</b>		
Opening cash	1,273,602	1,257,600
Net change in cash for period	(500,768)	16,002
Closing cash	772,835	1,273,602

# Notes to the Summary Performance Report

New Settlers Family & Community Trust  
For the year ended 31 March 2025

## 1. Basis of Preparation

The Statement of Service Performance and Summary Financial Statements and accompanying notes are extracts from the Performance Report of New Settlers Family and Community Trust, a charitable trust and registered charity CC57453 which summarise the financial result of activities carried out by the Trust for the 12 month period ended 31 March 2025. The Performance Report of New Settlers Family and Community Trust include the Statement of Service Performance, Statement of Financial Performance, Statement of Financial Position, and Statement of Cash flows. The Summary Financial Statements were prepared using the principle of PBEFRS43 Summary Financial Statements and do not contain all disclosures contained in the full Performance Report. Because of their aggregated and summarised nature, these Summary Financial Statements cannot provide a full understanding of the financial performance, financial position and cash flows of the Trust. This can only be obtained from the full set of financial statements, obtainable from the Registered Office of the Trust.

## 2. Changes in Accounting Policies

Significant grants and donations with documented expectations over their use are recorded as current liabilities on the Statement of Financial Position to the extent that the documented expectation has not been fulfilled at balance date. Previously, grants and donations were accounted on a use or return basis. The core change is the shift from a "use or return" basis to a "documented expectations" model for recognising revenue from significant grants and donations. Other than this there have been no changes in accounting policies. Policies have been applied on a consistent basis with those of the previous reporting period. Effective for the reporting year ended 31 March 2025, New Settlers Family and Community Trust changed its accounting policy from Tier 3 Public Benefit Entity Simple Format Reporting Standard – Accrual (PBE SFR-A) to Tier 3 (NFP) Standard – Reporting Requirements for Tier 3 Not-for-Profit Entities. This change was made in accordance with the Standard's mandatory date of 1 April 2024 specified by the External Reporting Board.

## 3. Nature of Audit Opinion

The Performance Report for New Settlers Family and Community Trust for the year ended 31 March 2025 has been audited with an unqualified audit opinion.

	2025	2024
<b>4. Non-Current Assets</b>		
Motor vehicle	13,192	18,845
Furniture and Fittings	1,293	2,585
Plant and Equipment	7,044	3,595
<b>Total Non-Current Assets</b>	<b>21,528</b>	<b>25,025</b>
	2025	2024

## 5. Commitments and Contingencies

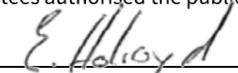
Lease on office premises for 13 months to 30 April 2026	-	-
Commitments to lease or rent assets - Current	87,564	82,404
Commitments to lease or rent assets - Non-current	7,297	96,411
<b>Total Commitments and Contingencies</b>	<b>94,861</b>	<b>178,815</b>

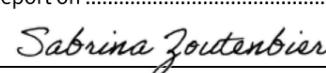
There are no contingent liabilities or guarantees as at 31 March 2025 (Last year - nil).

## 6. Going Concern

The entity will continue to operate for the foreseeable future.

The Trustees authorised the publication of this Summary Performance Report on 30/09/2025

  
Eleanor Holroyd (Chair of Trustees)

  
Sabrina Zoutenbier (Trustee)

## REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY PERFORMANCE REPORT

### To the Trustees of New Settlers Family and Community Trust

#### Opinion

The summary performance report, which comprises the summary entity information and statement of service performance, the summary statement of financial position as at 31 March 2025, the summary statement of financial performance and summary statement of cash flows for the year then ended, and related notes, are derived from the audited performance report of New Settlers Family and Community Trust (the "Trust") for the year ended 31 March 2025.

In our opinion, the accompanying summary performance report of New Settlers Family and Community Trust for the year ended 31 March 2025 are consistent, in all material respects, with the audited performance report, in accordance with PBE FRS-43: Summary Financial Statements issued by the New Zealand Accounting Standards Board.

#### Summary Performance Report

The summary performance report does not contain all the disclosures required by Tier 3 (NFP) Standard applied in the preparation of the audited performance report of New Settlers Family and Community Trust. Reading the summary performance report and the auditor's report thereon, therefore, is not a substitute for reading the audited performance report and the auditor's report thereon. The summary performance report and the audited performance report do not reflect the events that occurred subsequent to the date of our report on the audited performance report.

#### The Audited Performance Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited performance report in our report dated 30 September 2025.

#### Responsibilities of the Trustees for the Summary Performance Report

Trustees are responsible on behalf of the Trust for the preparation of the summary performance report in accordance with PBE FRS-43: Summary Financial Statements.

#### Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary performance report is consistent, in all material respects, with the audited performance report based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), Engagements to Report on Summary Financial Statements.

The firm has no other relationship with, or interest in, New Settlers Family and Community Trust.

#### Who we report to

This report is made solely to the Trustees, as a body. Our audit has been undertaken so that we might state to the Trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trust and the Trustees as a body, for our work, for this report, or for the opinions we have formed.

*JSA Audit Ltd*

**JSA Audit Limited**  
Parnell, Auckland

30 September 2025

# OUR SPONSORS

Thank you to our funders and supporters who helped us deliver support to our refugee background families in Auckland.



Te Mana Kaha o te Whānau



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